Title: Method for Tracking the Status of a
Workflow Using Weblogs
Docket No.: IBM-004
Express Mail No.: ER325796345US
William G. Guerin (508-303-2003)
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10

NETWORK
38

SERVER
26

14

NETWORK INTERFACE
34

APPLICATION PROGRAM
(WEB BROWSER)
22

OPERATING SYSTEM
30

HARDWARE LAYER
18

FIG. 1

Title: Method for Tracking the Status of a
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User

MANUAL POST

MANUAL POST

USER INTERACTION

USER INTERACTION

50'

Workflow

58'

Interpreter

50'

Workflow 2

58"

Interpreter

COMMENT

54'

WF Blog

Personal Blog

54"

WF Blog 2

62

RSS FEED

RSS FEED

RSS FEED

Aggregator

66

FIG. 2

Title: Method for Tracking the Status of a
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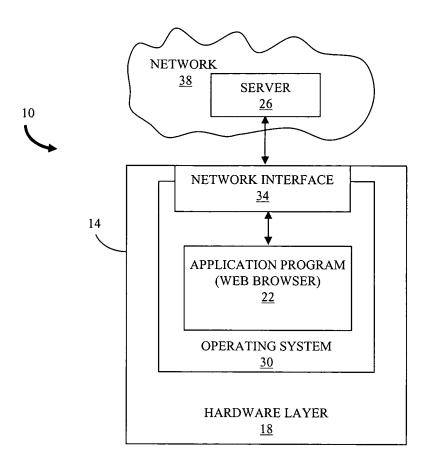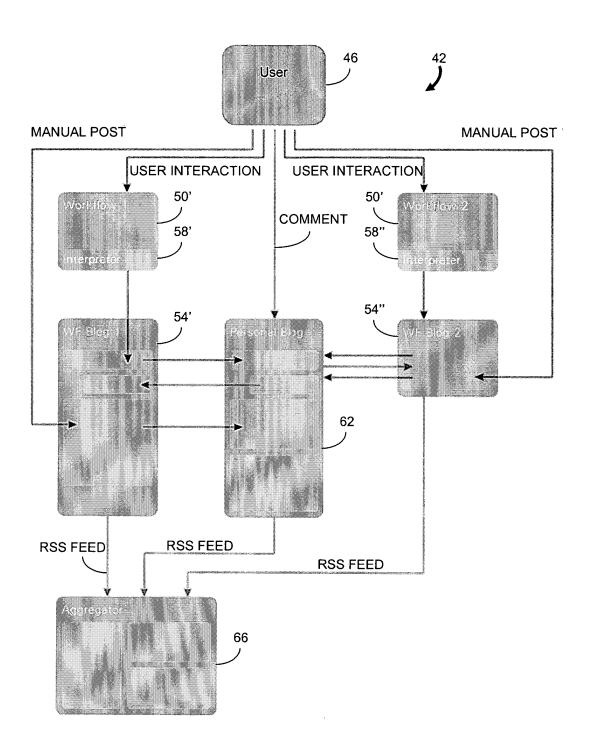William G. Guerin (508-303-2003)
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74

Service Manager | June 23, 2003 | ⟨ I am available ▾ | Edit My Profile | ? | Logout

Lucy James Blog | DENBY AUTO

Home | Post | Archives | Aggregator

June 23, 2003

78'
→ *Inventory Updated for 25651*
4:15pm | Receiving a Car | Comments (0)

78'
→ *POI Completed for 25651*
4:08pm | Receiving a Car | Comments (0)

◻ **Updated Goals and objectives**

78''
I met with Lew today and went over my goals and objectives for the next 6 months. I've added the appropriate changes to the company database. My main goal is to significantly reduce costs in the service dept by better managing inventory.

2:13pm EST | Lucy James | Comments (0)

78'
→ *Urgent Parts Locator raised for 25651*
11:18am | UPL Exception | Comments (2)

78'
→ *Inventory Updated for 6335P*
11:10am | Receiving a Car | Comments (0)

78'
→ *Inventory Updated for 4567K*
11:10am | Receiving a Car | Comments (0)

78'
→ *Inventory Updated for 2445A*
11:10am | Receiving a Car | Comments (0)

78'
→ *Inventory Updated for 2466D*
11:10am | Receiving a Car | Comments (0)

◻ **Classic car show next week**

78''
There will be a classic car show at the local fairgrounds over the 4th. See the column on entertainment for more info.

8:43am | Lucy James | Comments (0)

82
more...

My Business Processes

86
⊠ New | ⊠ Edit | ⊠ Create Exception | ◻ Delete

⊞ Inventory Tracking (21)

⊞ Receiving A Car (4)

⊟ Servicing A Car (7)

Description	Date	Owner		Status
→ Haynes - Bumper repair	06/15	Lucy James	(owner)	Complete
→ Tonga - Windshield repl.	06/17	Lucy James	(owner)	In service
→ Hunt - Oil Change	06/17	Lucy James	(owner)	Complete
⊠ Taylor - Bumper repair	06/19	Rob Jacobs		Complete
→ Un - Windshied repl.	06/19	Rob Jacobs		Complete
⊠ UPL for 25651	06/23	Lucy James	(owner)	Complete
→ Shelly - Bumper repair	06/23	Fred Smith		Parts ordered

94

⊞ Exceptions (0)

90

98

Receiving a Car

▼ In Progress
→ 3285G (*awaiting POI*)
→ 3425G (*awaiting POI*)
→ 3687G (*awaiting POI*)
→ 3789H (*awaiting POI*)

▶ Complete

102

Exceptions

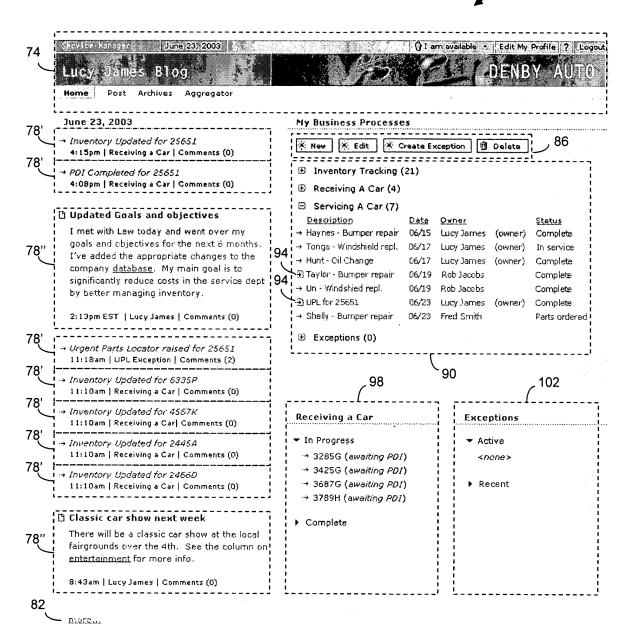▼ Active
<none>

▶ Recent

FIG. 3

Title: Method for Tracking the Status of a
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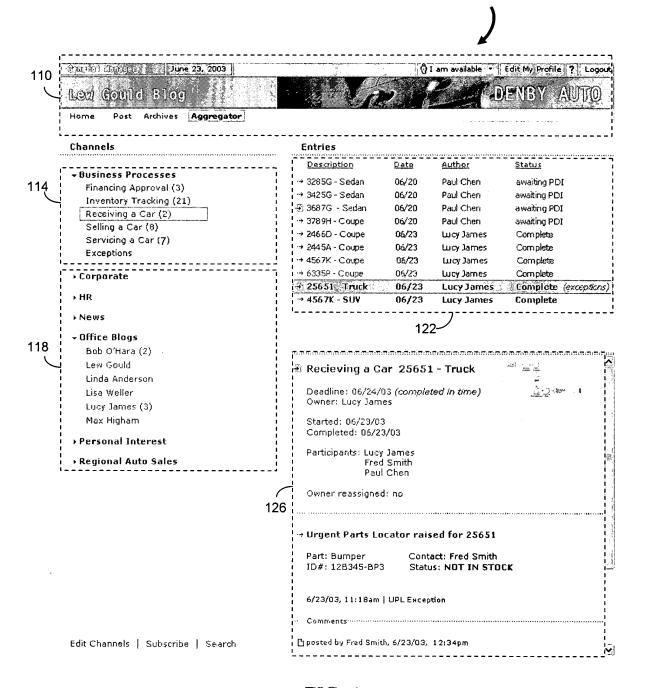Express Mail No.: ER325796345US
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Lew Gould Blog   June 23, 2003   I am available · Edit My Profile ? Logout

DENBY AUTO

Home   Post   Archives   Aggregator

Channels

114
▾ Business Processes
Financing Approval (3)
Inventory Tracking (21)
Receiving a Car (2)
Selling a Car (8)
Servicing a Car (7)
Exceptions

▸ Corporate

▸ HR

▸ News

118
▾ Office Blogs
Bob O'Hara (2)
Lew Gould
Linda Anderson
Lisa Weller
Lucy James (3)
Max Higham

▸ Personal Interest

▸ Regional Auto Sales

Edit Channels | Subscribe | Search

Entries

Description	Date	Author	Status
→ 3285G - Sedan	06/20	Paul Chen	awaiting PDI
→ 3425G - Sedan	06/20	Paul Chen	awaiting PDI
⊕ 3687G - Sedan	06/20	Paul Chen	awaiting PDI
→ 3789H - Coupe	06/20	Paul Chen	awaiting PDI
→ 2466D - Coupe	06/23	Lucy James	Complete
→ 2445A - Coupe	06/23	Lucy James	Complete
→ 4567K - Coupe	06/23	Lucy James	Complete
→ 6335P - Coupe	06/23	Lucy James	Complete
⊕ 25651 - Truck	06/23	Lucy James	Complete (exceptions)
→ 4567K - SUV	06/23	Lucy James	Complete

122

126

⊞ **Recieving a Car 25651 – Truck**

Deadline: 06/24/03 *(completed in time)*
Owner: Lucy James

Started: 06/23/03
Completed: 06/23/03

Participants: Lucy James
            Fred Smith
            Paul Chen

Owner reassigned: no

→ **Urgent Parts Locator raised for 25651**

Part: Bumper   Contact: Fred Smith
ID#: 12B345-BP3   Status: **NOT IN STOCK**

6/23/03, 11:18am | UPL Exception

Comments

posted by Fred Smith, 6/23/03, 12:34pm

FIG. 4